



ORIGINAL RESEARCH ARTICLE

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The effect of educational intervention on healthcare providers' knowledge, attitude, & practice towards antimicrobial stewardship program at, National Liver Institute, Egypt



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Abstract

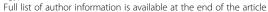
Background: Inappropriate use of antimicrobials results in rapid emergence of resistance, selection pressure on resistant microorganisms, adverse reactions, and treatment failures. An effective approach to improving antimicrobial use in healthcare settings is a structured antimicrobial management program known as antimicrobial stewardship (AMS). Education and training is considered a backbone element of AMS program .This study aimed to evaluate the impact of educational program on the knowledge, attitude, and practice (KAP) of healthcare providers (HCPs) towards antimicrobial stewardship before and after the educational program at the surgery department and surgical ICU, National Liver Institute hospital (NLI), Egypt.

Results: Among the 69 invited HCPs, 48 attended the educational program sessions with attendance response rate about 70%. Regarding pre-educational KAP score of the respondents' physicians and pharmacists, 39.3% of them had good knowledge score, 85.7% of them had positive attitude, &and 31.8% of physicians had good practice score; however, 100% of the pharmacists had poor practice. Regarding the respondents' nurse, the pre-education mean score of knowledge was 13.3/20, attitude 14.8/16, and practice 9.3/14. Following educational program, there was a significant improvement in knowledge, attitude, and practice of the respondents' health care providers (P < 0.001); on the contrary, there was no significant improvement in the practice of pharmacists (P > 0.05).

Conclusion: The implemented educational program was successful in improving the knowledge, attitude, and practice of HCPs; therefore, continuous efforts are needed to implement more educational programs to increase awareness towards AMS among HCPs.

Keywords: Antimicrobial stewardship, Resistance, Knowledge, Attitude, Practice

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Background

Combating the increasing prevalence of antimicrobial resistance bacteria has become one of the greatest public health threats globally [1]. Infections with antimicrobialresistant organisms resulted in increased morbidity, mortality, longer hospital stays, and dramatically increased healthcare costs [2, 3]. The US Centers for Disease Control and Prevention (CDC) is undertaking a nationwide effort to appropriately improve antimicrobials use in healthcare settings [4]. As a result, the CDC and others recommend the implementation of antimicrobial stewardship (AMS) programs [5]. AMS programs are a set of multidisciplinary interventions that aim to ensure the rational use of antimicrobials by preventing their unnecessary use and to provide targeted and limited therapy in conditions where they are necessary [6]. AMS helps clinicians to improve the quality of patient care and improve patient safety. Moreover, these programs often achieve these benefits while saving hospital money [7]. A major cause of misuse is lacking knowledge of prescribing of antimicrobials in many categories of health care workers [8]. Therefore, education, as a backbone feature of this program and one of CDC core element of AMS, is considered essential to teaching the knowledge necessary for effective stewardship and can influence physicians' prescribing behavior [9, 10]. Several educational interventions have been shown to improve antimicrobial prescribing practices and infection control [11–13]. Up to the researchers' knowledge, no interventional study was conducted in Egypt to improve healthcare providers' knowledge, attitude, and practices towards AMS. Therefore, the aim of this study is to evaluate the impact of educational programs on the knowledge, attitude, and practice of healthcare providers towards antimicrobial stewardship (AMS) in the surgery department and surgical ICU, National Liver Institute (NLI), Egypt. Owing to the lack of similar studies in the area, the results from this study can be utilized in benefiting patients by identifying problems associated with inappropriate use of antibiotics.

Methods

Ethical point of research

- Firstly, the study protocol submitted to get approval from the Research Ethics Review committee at the National Liver Institute (NLI) (IRB00003413), Menoufia University.
- Written consent was taken from subjects who
 participated in the study for answering the
 questionnaire after being informed of the full details
 of the research including risks and benefits.
- Confidentiality of the information assured.

Settings and study subjects

A pre-post interventional study was conducted at the surgical department and ICU, NLI, located in Menoufia governorate, Egypt, with a bed capacity of 40. The aim of the program is to educate healthcare providers about AMS, which was conducted from April 2018 to June 2018. Healthcare providers include medical doctors, nurses, and pharmacists working throughout this department. All healthcare providers, who were willing to participate, were included in the study.

The study questionnaires establishment

For the respondents' physicians and pharmacists, the self-administered questionnaire was adapted from previous studies with similar objectives [14, 15]. Another questionnaire designed in the Arabic language and referenced from previous studies with similar objectives was designed for nurses [5, 16].

Data collection tool and procedure

A questionnaire with four parts containing questions about demographic characteristics of healthcare providers, questions about knowledge (knowledge about AMR, familiarity with terms (antimicrobial stewardship, antibiogram, and antibiotic resistance), and knowledge on the role of AMS), attitude (overall attitude about antimicrobial resistance and AMS), and practices (related to prescribing) was distributed among healthcare providers who fulfill the inclusion criteria and are willing to participate in the study.

Prior to the beginning of the first workshop session, the health care providers were requested to fulfill the study questionnaires and were allowed 10 min to complete it and give it back to the educator. The questionnaire was fulfilled by interviewees. This represents the preintervention baseline data. After 6 months of educational intervention, post-intervention questionnaires were administrated to health care providers and allowed also 10 min to be completed and return the form.

Educational intervention

It was carried out via preparing lectures regarding antimicrobial stewardship principles and guidelines. The lectures were adapted and simplified from the WHO antimicrobial stewardship online course modules [17]. These lectures were prepared and presented by the members of AMS team at NLI. There were separate sessions for physicians, pharmacists, and nurses. We presented lectures in English for both physicians and pharmacists and in Arabic language for nurses.

For surgeon and intensivist, they were given condensed theoretical sessions regarding basic concept of antibiotics and antimicrobial stewardship, the principles of antimicrobial prescribing, antimicrobial resistance, and most frequent infection guideline (urinary tract infections, community-acquired respiratory tract infections, skin and soft tissue infections, antimicrobial surgical prophylaxis, intra-abdominal infections, and others).

For pharmacists, they were given theoretical sessions regarding the basic concept, the principles of antimicrobial prescribing, and the role of the pharmacist in the stewardship.

For nurses, they were given theoretical sessions regarding antimicrobial resistance, AMS definition, and the importance of AMS, why AMS is required, classification of bacteria, principles of empirical therapy, and the role of nursing in AMS.

Teaching tools

A blended teaching method was used:

- Two hours of teaching sessions conducted through PowerPoint presentation, videos, and clinical scenarios. About nine sessions were done (six for physicians, two for nurses, and one for pharmacists)
- 2. Granting booklet including antibiotics guidelines for the most infectious diseases based on IDSA practice guidelines for physicians and pharmacists.
- WhatsApp group for sharing messages, videos, and photos: we created two WhatsApp groups—one for surgical department residents, and the other for surgical ICU residents.

Scoring system and data management

Regarding knowledge of physicians and pharmacists, their knowledge was evaluated using 11 questions which was divided into three parts: (1) four questions to assess the knowledge regarding the antimicrobial resistance using a 5-point Likert scale (5 = strongly agree, 4 = agree, 3 = disagree, 2 = strongly disagree, 1 = no opinion), (2) three questions to assess familiarity with terms (included antimicrobial stewardship term, antibiogram term, and antibiotic resistance term) using a 5-item scale (5 = very familiar, 4 = familiar, I heard the term and have some familiarity, 3 = somehow familiar, 2 = not familiar, I heard the term but I am not sure what it is, 1 = not at all familiar, I have never heard of it), and (3) four questions to assess their knowledge regarding the role of AMS using a 5-item scale (5 = effective, 4 = ineffective, 3 = very ineffective, 2 = do not know, 1 = not applicable). Outcomes regarding knowledge were dichotomized as "good" versus "poor." For this, scores for knowledge ≥ 65% considered good.

Regarding the attitude of physicians and pharmacists, six questions were designed to assess the attitude of physicians and pharmacists about antimicrobial stewardship program by asking the respondents to rate their level of attitude using five items scale (5 = strongly agree, 4 = agree, 3 = disagree, 2 = strongly disagree, 1 = no

opinion). Outcomes regarding attitude were dichotomized as "positive" versus "negative." For this, scores for attitude $\geq 75\%$ were considered positive.

Regarding the practice of physicians and pharmacists, for physicians, 11 questions were addressed to assess their practice and for pharmacists; eight questions were used to assess their pharmacists using a 5-item scale (5 = always, 4 = often, 3 = occasionally, 2 = rarely, 1 = never). Outcomes regarding practices were dichotomized as "good" versus "poor." For this, scores for practices \geq 70% were considered good.

For nurses, ten questions to assess knowledge using a 3-item scale (2 = agree, 1 = to what extent, 0 = disagree) with knowledge score range from 0 to 20, eight questions for attitude with a scoring system used (2 = agree, 1 = to what extent, 0 = disagree) ranging from 0 to 16, and seven questions for practices were used with a 3-item scale (2 = always,1 = sometime, and 0 = never) ranging from 0 to 14.

Statistical analysis

Data was analyzed using Statistical Package for Social Sciences (SPSS) version 20 (SPSS Inc., Chicago, IL, USA). The descriptive analysis was done using mean and standard deviation (SD) for continuous variables and percentage for qualitative variables. Checking for normality was carried out using Kolmogorov-Smirnov test (with P value < 0.05 indicating a not normally distributed continuous variable). Wilcoxon test was used to evaluate pre-post not normally distributed continuous data. McNemar's test was used to evaluate differences in categorical variables between pre- and post-workshop data. For all statistical analysis, a P value of less than 0.05 was considered statistically significant, and all tests were two tailed.

Results

From the 69 health care providers that were invited to the educational workshops, only 48 attended the educational workshop with a response rate of 70.0%. Among them, 22 (45.8%) were physician, 6 (12.5%) pharmacist, and 20 (41.7%) nurses. The educational workshops about AMS among the respondents' physicians and pharmacists were effective in increasing percent of good knowledge from 39.3% preintervention to 100% post-intervention, and this effect was statistically significant (P value < 0.001) (Table 1) and also was effective in improving knowledge of the respondents' nurses with total score 13.3/20 pre-intervention vs. 18.0/20 post-intervention (P < 0.001) (Table 2).

For the pre-education basic knowledge of the respondents' physicians and pharmacists about antimicrobial use, the majority of them (53.6%) agreed and 35.7% of HCP strongly agreed on if antibiotics are used inappropriately, they can lead to resistance, and on incorrect use

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Table 1 Total knowledge, attitude, and practice score of respondents' physicians and pharmacists regarding antimicrobial stewardship program before and after the educational program

	Pre-education		Post-education		McNemar's test	P value
	n	%	n	%		
Total knowledge score						
Good (≥ 65%)	11	39.3	28	100.0	21.6	0.001*
Poor (< 65%)	17	60.7	0	0.0		
Attitude						
Positive (≥ 75%)	24	85.7	28	100.0	4.3	0.01*
Negative (< 75%)	4	14.3	0	0.0		
Physicians practice						
Good (≥ 70%)	7	31.8	21	95.5	19.2	0.001*
Poor (< 70%)	15	68.2	1	4.5		
Pharmacists practice						
Good (≥ 70%)	0	0.0	2	33.3	1.2	0.25
Poor (< 70%)	6	100.0	4	66.7		

^{*}Significant

of antibiotics can lead to ineffective treatment. They also agreed that incongruous use of antibiotics can lead to increased adverse effects (78.6%) and almost all agreed that it would be an additional burden of medical cost to the patient (96.4%) (Fig. 1).

Regarding the pre-education familiarity of the respondents' physicians and pharmacists with terms, the majority of them (50.0%) were very familiar with the term antibiotic resistance whereas the majority of HCPs are not familiar with the term antimicrobial stewardship (67.8%) and antibiogram (82.2%) (Fig. 2).

Regarding the pre-education knowledge of the respondents' physicians and pharmacists about effectiveness of antimicrobial stewardship, only 28.6% of them replied that AMS is effective in improving patient outcomes, and about 25% of them responded that AMS is effective

Table 2 Knowledge, attitude, and practice of nurses regarding antimicrobial stewardship before and after educational program

	Pre-education	Post-education	Wilcoxon test	P value
Knowledge				
Mean ± SD	13.3 ± 2.6	18.0 ± 1.02	3.9	0.001*
Range	Range 8.0–17.0			
Attitude				
Mean ± SD	14.8 ± 3.1	15.7 ± 0.51	3.3	0.001*
Range	7.0-16.0	15-16.0		
Practice				
Mean ± SD	Mean \pm SD 9.3 \pm 2.3		2.8	0.004*
Range	5.0-14.0	8.0-14.0		

^{*}Significant

in improving patient safety. About 32.1% of them responded that AMS is effective in reducing resistance and in reducing healthcare cost (Fig. 3).

This education intervention about AMS among the respondents' physicians and pharmacists was effective in increasing the percent of positive attitude from 85.7% preintervention to 100% post-intervention (P value < 0.05). (Table 1) and also was effective in improving attitude of the respondents' nurses with total score 14.8/16 pre-intervention vs. 15.7/16 post-intervention (P < 0.001) (Table 2).

These educational workshops were found to be effective in improving the practice of the respondents' physicians (from 31.8% of them had good practice to 95.5% post-intervention) (Table 1) and also for nurses (from pre-education practice score 9.3/14 to 11.5/14 post-educational) (Table 2); however, there was non-significant improvement in practice of pharmacists (from absence of good practice pre-intervention to 33.3% post-intervention) (P > 0.05).

Discussion

This study was addressed to evaluate health care providers' knowledge, attitude, and practice about antimicrobial stewardship and antimicrobial resistance. To the best of our knowledge, this study was the first to assess these aspects among HCPs in Egypt. This study resulted in significant improvement in knowledge, attitude of the respondents' HCPs and practice of the respondents' physicians and nurses after the educational intervention (P < 0.05), signifying that this educational program was effective and beneficial for AMS program. Many other studies suggested the positive effect of educational program on improvement of knowledge and practice [18–21].

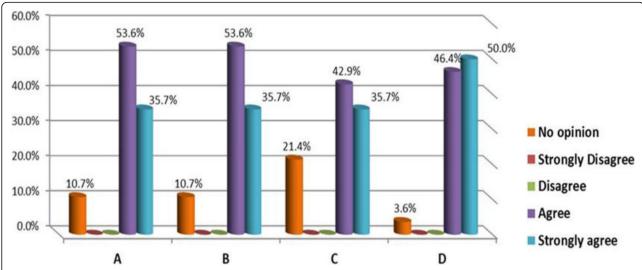


Fig. 1 Pre-education basic knowledge of the respondents' physicians and pharmacists about antimicrobial use. **a.** Inappropriate antibiotics use can lead to resistance, **b.** Inappropriate antibiotics use can lead to increase adverse effects, **d.** Inappropriate antibiotics use gives additional burden of medical cost to the patient

Only 48 ones from the invited HCPs (69) participated in this educational workshop with attendance response rate of 70%. We hoped to achieve a 95% response rate, but despite continued efforts over the 6-month study period to obtain a better response rate, we faced reluctance from the professors and assistant professors at the surgical department and ICU to attend the workshop; by this way, the response rate of physicians was 52%, incomparable with pharmacists whose response rate was 100% and nurses whose response rate was above 85.0%.

The familiarity of physicians and pharmacists with the term of AMS and antibiogram was poor preintervention. The same was observed by Tegagn et al. who reported that more than half of healthcare professionals were not familiar with the term antimicrobial stewardship and antibiogram [14]; however, it was less than that reported in another study conducted in South Africa that revealed most of the respondents were familiar with antimicrobial stewardship programs (71.9%) and claimed to know what antimicrobial stewardship is (83.5%) [22]. And also, lower than that was observed in a study conducted by Cotta and colleagues in which 80.0% of the pharmacists had heard about antimicrobial stewardship [23]. This poor level of knowledge could be due to the absence of education, basic training, and promotion of antimicrobial stewardship program across NLI. However, familiarity of physicians and pharmacists with antibiotic resistance (85%) was appreciable which comes in line with Tegagn et al. who found that 81.3% of healthcare professionals were familiar with antibiotic resistance (81.3%) [14].

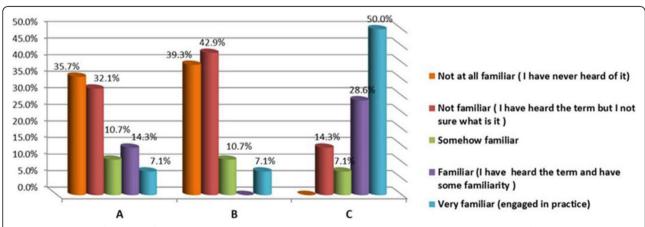


Fig. 2 Pre-education familiarity of the respondents' physicians and pharmacists with terms. a. Antimicrobial stewardship, b. Antibiogram, c. Antibiotics resistance

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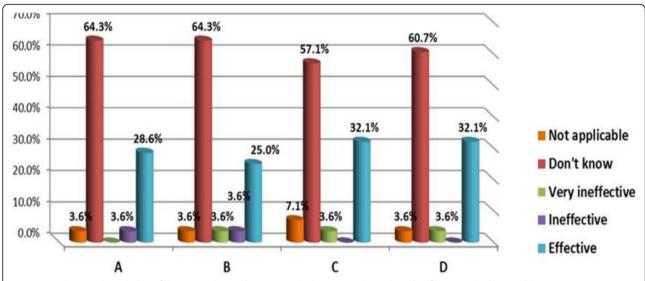


Fig. 3 Pre-education knowledge of the respondents' physicians and pharmacists about the role of antimicrobial stewardship. **a.** Improving patient outcomes. **b.** Improving patient safety (Minimize unintended consequences of antimicrobials). **c.** Reducing resistance. **d.** Reduce healthcare costs (without adversely impacting quality of care)

Before conduction of the educational program, the majority of respondents' physicians and pharmacists do not know the role of antimicrobial stewardship. This is related to their lack of knowledge regarding AMS term at first. This result is considered poor when compared to another study which revealed that about half of the respondents know antimicrobial stewardship effectiveness [22].

Before conduction of educational program, there was overall poor practice. This is explained by lack of knowledge about appropriate antimicrobials use and practices in the pre-education period. Lack of clinical education, skill expertise [24], and practice style traits [25] have all been documented as influencing a medical professional's use of evidence-based practice. Posteducation, there was significant statistical improvement in practices. This could be justified by improving knowledge post-intervention. This finding coincides with many studies which supported the positive correlation between knowledge and practices [26–30].

Finally, among the main limitations of this study was the use of a self-rated assessment tool, where healthcare providers might have overestimated their attitude level. Additionally, this study was conducted among healthcare providers in two departments. Hence, the result of this study could not be generalized to all other hospitals in Egypt.

Conclusion

The implemented educational program was successful in improving the knowledge, attitude, and practice of health care providers about AMS. Thus, continuous efforts for increasing the awareness and improving the attitude towards antimicrobial stewardship among

healthcare providers should be prioritized by implementing different strategies, education modules, and the provision of appropriate training programs at regular intervals. We will record our lectures and publish them on Youtube channel and also design educational posters regarding AMS.

Abbreviations

AMS: Antimicrobial stewardship program; CDC: Center for disease prevention and control; KAP: Knowledge, attitude, and practice; HCPs: Health care providers; WHO: World Health Organization

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Authors' contributions

MA collected, analyzed, and interpreted the study data and contributed to the manuscript writing. WM and SM contributed to the manuscript writing. SE, EH, and MK were major contributors to the manuscript writing and revising. All authors read and approved the final manuscript.

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Availability of data and materials

The data that support the finding of this study are available from the corresponding author upon reasonable request

Ethics approval and consent to participate

The research ethics review committee of the National Liver Institute Menoufia University (IRB00003413) approved the study regarding confidentiality and the written consent with approval number 000178. The researcher introduced herself to the participants in the sample and explained the objectives of the study, to obtain their acceptance to be recruited in the study as well as to gain their cooperation by applying the consent form before the questionnaire

Consent for publication

Not applicable.

Competing interests

The authors declare that they have no competing interests.

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